

APPENDIX 'A' SOCIAL MEDIA POLICY TERMS OF USE

By engaging with TPPTI through its social media accounts, Users agree to be subject to these terms of use and guidelines. Among other things, TPPTI and/or NSPSC:

1. may review tweets, posts, comments, and messages, but may not reply to and/or moderate all discussion on TPPTI social media feeds. Being followed by TPPTI social media accounts does not imply endorsement of any kind. Users may occasionally share content that TPPTI and/or NSPSC deem of interest to the Plan audience. Retweeting or sharing a post by TPPTI's social media accounts should not be interpreted as an endorsement of the originator, the content of the tweet or post, or any organization the tweet or post refers to.
2. reserve the right to block Users, or delete, edit or report their tweets, posts, comments, and messages, for any reason, including tweets, posts, comments, and messages that:
 - express racist, hateful, sexist, homophobic, slanderous, insulting, or life-threatening messages
 - are aggressive, coarse, violent, obscene, or pornographic in tone
 - are offensive to an individual or an organization, rude in tone, or otherwise abusive
 - are not sent by the author; put forward for advertising purposes and/or are written in a language other than English or French
 - are unintelligible, or otherwise inconsistent with the purposes of TPPTI social media accounts
 - are repetitive or spamming of threads
 - include links to non-TPPTI sites
 - infringe on intellectual property rights
3. reserve the right to remove, delete, or edit any tweets, posts, comments, and messages that are factually incorrect or misleading. The TPPTI and NSPSC cannot and do not guarantee the correctness, accuracy, timeliness, reliability or appropriateness of the content posted by non-TPPTI representatives. Any use or reliance on any content or materials posted via tweets, posts, comments, and messages or obtained through TPPTI's social media accounts is at the User's own risk.

Disagreements and constructive arguments are welcome as part of the discussions; however, inappropriate, abusive, discriminatory, offensive or unlawful comments are prohibited and will be subject to deletion.

TPPTI and NSPSC do not represent or warrant the correctness, accuracy, timeliness, reliability or appropriateness of the content contained in TPPTI's social media accounts or that the content is free of viruses or other harmful code.

TPPTI and NSPSC are not responsible or liable for any damages, whether direct, indirect, incidental, special, or consequential, in any way arising out of or in connection with TPPTI's social media accounts, including their content.