

# TPPTI Annual Scorecard of NSPSC

As of December 31, 2020

Nova Scotia Teachers' Pension Plan Trustee Inc. (TPPTI) is responsible, along with Public Service Superannuation Plan Trustee Inc., for monitoring the progress and performance of Nova Scotia Pension Services Corporation (NSPSC) towards achieving its strategic goals. The NSPSC Strategic Plan encompasses four strategic goals.

TPPTI uses this Scorecard to measure and assess the progress and performance of NSPSC on one of the four goals as they relate to the Teachers' Plan. Two of the three remaining goals, Operational Excellence and People, are measure separately as part of the NSPSC Board Scorecard, which is available on the NSPSC website at: [www.novascotiapension.ca](http://www.novascotiapension.ca). The remaining goal, Value Leadership, is assessed specifically by the Board of Nova Scotia Pension Services Corporation

Below is a summary of the TPPTI Scorecard of NSPSC for the fiscal year 2020:

## Our Goal:

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### Client Services

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Anticipate and respond to the changing retirement landscape

Score:



Fiscal year

2020

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#### RATING SCALE:

- 5 – Exceptional
- 4 – Exceeds
- 3 – Achieved
- 2 – Partially Achieved
- 1 – Did Not Achieve